

Gateshead LINK
Personalisation and Independent Living Working Group
Wednesday 23rd June 2010
GVOG
10.30 – 12.30pm

Minutes

1. Welcome and Apologies

Present:

Kay Parker	Resident
Andrew Moore	Sight Services
Claire Tritton	Headway Gateshead and South Tyneside

In attendance:

Richard Jenks	LINK Project Co-ordinator
Angie Maidment	LINK Administrator

Apologies:

Kim Newton	LINK Communications and Engagement Officer
Maria Hall	Resident
Reti Winward	Resident
Ethel Donnelly	Resident
Rowshon Uddin	Project Co-ordinator aTENSION

A round of introductions took place and RJ opened the meeting by thanking everyone for attending the first Personalisation and Independent Living Working Group meeting.

- **Background to why this Working Group has been formed**

A. LINK Steering Group Away Day 6th May 2010

The LINK Steering Group held an Away Day in May 2010 to look at the priorities of the LINK for the year ahead.

Prior to the Away Day a questionnaire was circulated to LINK members and from the responses received it was clear that Personalisation is a big issue for the people of Gateshead.

B. Rough Guide to Personalisation Event 13th April 2010

The LINK hosted a Personalisation Event billed 'Rough Guide to Personalisation' in April 2010 which LINK members were invited to attend for an informal information session to find out what Personalisation is all about.

The LINK asked Steve Cowan the Project Manager from Gateshead Advocacy and Information Network (GAIN) to deliver the presentation. GAIN is an independent organisation that works in partnership with all the listed Gateshead Advocacy groups and Local Authority funders. GAIN does not provide advocacy support directly, but helps people (and their carers, friends, family and professionals) to find appropriate advocacy support. GAIN has built an excellent reputation and as an advocacy group and the LINK felt that they would deliver an unbiased and accessible presentation which would help the attendees to be better informed about Personalisation.

The meeting was well attended- there were 39 people present, representing a wide range of voluntary and statutory groups. The attendance at the event and the reaction to the presentation confirmed that the issue of Personalisation is one which is of importance to the people of Gateshead.

The delegates who attended this event are to be contacted to see if they are interested in attending this Working Group. **Action LINK staff**

KP informed the group that she has attended a couple of other Personalisation Events and the one that SC presented was the most informative.

C. Carers Working Group

The issues that the Carers Working Group have been working on have other organisations looking at them such as Gateshead Carers Association and Crossroads and the LINK does not want to duplicate the work of other groups. The LINK now has representation for Carer's issues, Maria Hall is the LINK Representative on the Health and Social Care Partnership Board and RJ/KN attend OSC and JSNA meetings on behalf of the LINK.

Agenda item

2. Aims and Objectives of the group

It was agreed that due to the small number of people at this meeting it would not be possible to agree aims and objectives for the group and it would be an agenda item at the next meeting. **Action LINK staff**

Andrew Moore informed the group that Gateshead Council has been part of an 18 month pilot scheme for Personalisation and things are moving very slowly. AM informed the group that Gateshead Council has a Personalisation Partnership Board and RJ said that the LINK would be looking at getting representation on this board. **Action LINK staff**

3. Draft Terms of Reference for this group

RJ informed the meeting that the Draft Terms of Reference for the Working Group were determined at the LINK Steering Group Away Day in May 2010 and the five key issues identified were:

1. To raise awareness of the 'personalisation agenda' amongst the people of Gateshead.
2. To establish a set of principles that should apply to all people and agencies involved in personalisation and independent living.
3. To research and discover what the existing policies are in Gateshead and who are the delivery agents.
4. To actively recruit those involved in personalisation and independent living to become members of the LINK. This will help us be better informed and raise our credibility in this field.
5. To ensure LINK representation and influence on the relevant partnerships and bodies.

The Draft Terms of Reference were discussed and approved.

Andrew Moore gave the names of two contacts involved in Personalisation in Gateshead. Penny Gray (Gateshead Personalisation Programme Manager)

and Paul Gerting (Gateshead Personalisation Project Manager) RJ is to contact them to gather more information. **Action RJ**

4. Plans for the year ahead

As there were only a small number of people at the meeting it was agreed that this will be an agenda item for the next meeting. **Action LINK staff**

RJ attended an OSC meeting yesterday and was informed that Gateshead Council has milestones for Personalisation and they are collaborating on a piece of work with Steve Cowan from GAIN. It was agreed it would be beneficial to the Working Group if Steve Cowan was able to become involved. RJ is to contact SC. **Action Link staff**

CT informed the group that Personalisation would be very important to her client base (people with brain injuries) as they don't fit into any category.

It was agreed to try to arrange a guest speaker, possibly Paul Gertig for the next meeting and make it more of an event. **Action LINK staff**

Any other business

No other business

Date and time of next meeting

Wednesday 28th July 2010
10.30 – 12.30
GVOC