

Gateshead LINK
Mental Health Working Group
Monday 25th January 10
GVOC
1.00pm – 3.00pm



Minutes

1. Welcome and apologies

Present:

Kay Parker	Resident
Alison McLellan	Resident

In attendance:

Julie Whitehouse	Project Coordinator
Kim Newton	LINK Communication and Engagement Officer
Angie Maidment	LINK Administrator

Apologies:

Maria Hall	Resident
Anya Simpson	Development Worker, Gateshead Mental Health User Forum
Andrew Moore	Sight Service
Bill Llewellyn	Resident
Annie Murphy	Project Manager

2. Minutes of the last meeting and matters arising

Matters Arising

Dual diagnosis - Mental Health and Drug and Alcohol Use

Dual Diagnosis information was made available to the group at the meeting.

AS sent the link to KN for New Horizons to go out in the next e-bulletin as agreed.

6. MHNE Project Report (Nov 09) Personalisation – Chaos or Empowerment

JW requested information on what MHNE project they will be doing during the coming year and will check to see if she has received anything back. **Action JW**

Agenda item 3

Lynn Bradford (Commissioning Manager for Mental Health Services) was invited to the meeting but could not attend. The group are invited to contact her if they require further information.

The minutes of the last meeting were agreed as a true record.

3. Rebecca Campbell – Manager (Crisis Team) – Discussion

RC offered her apologies as she was unable to attend the meeting but offered a written response to the questions raised by the group.

JW has received a copy of the draft Operational Policy from RC and this was discussed. It was agreed the information was of limited help as the information in the document requires discussion with Crisis Resolution/Home Treatment Staff.

A discussion took place around the service seeming to be for people with critical need which leaves a gap as other service users needs are not met.

It was noted KN recently attended a Voluntary Sector Mental Health Group meeting and no one in the group was aware that self referral to the Crisis Home Treatment Team was available.

4. Urgent Care example leaflet

KN informed the group that she has researched what information is available for self referral in other parts of the country and leaflets were circulated and discussed. It was stressed that information is very hard to find. Coventry and Warwickshire do advertise 24/7 self referral. KN spoke to someone from Rotherham Doncaster and South Humber Mental Health who has the same concerns as Gateshead LINK and they have produced a draft leaflet which was also distributed. It was agreed that there is a very real need for this information and the LINK could produce a draft leaflet and present it to the PCT and NTW.

5. NTW NHS Trust (Carer Experience Pilot Questionnaire) - Update

JW has received an email from Joe Lewis which was circulated and discussed. It was noted that whilst Carer and Service User experience has been raised with the PCT it appears only Carers experiences are being researched further. It was agreed that Service User Involvement was the side that this group should focus on.

6. Review of Mental Health Directory - Update

JW circulated an email she sent to Catherine Mackereth containing the questions the group wanted raising and it was discussed. She is still awaiting a reply. **Action JW**

7. Requested Information

The requested information was circulated and discussed.

8. AOB

KN informed the group that there is a project in GVOC for BME and the work is very similar to ours. Roshwin Uddin is the Project Co-ordinator and he will attend the next meeting.

KN informed the group that there are two new care homes in Gateshead. Rose Lodge which opened in autumn 2009 and Woodland View which is due to open in 2011. The information on the literature for these care homes did not make it clear who these services were for. KN contacted Caroline Wild Head of Partnerships, who clarified the information (this was distributed). Caroline is happy to attend a future meeting to discuss NTW services it was agreed to invite Caroline.

JW has had the start date of her new position confirmed and her last working day at the LINK will be 11th February 10. GVOC is in the process of recruiting for a replacement and will interview for the post on 1st March 10. Until an appointment is made Annie Murphy will be stepping back into this role.

9. Date and time of next meeting

**Monday 8th March 2010
1-3
GVOC**